



June 20th, 2013

To Whom It May Concern,

This letter is to verify that Perri Kruse volunteered in our Domestic Violence Emergency Shelter. Perri began her volunteer work with us in November of 2012 and has consistently served between 3 and 8 hours a week from November to present.

As a Volunteer on the Crisis Hotline Perri has provided many interventions to callers. Some of these interventions include assessing current risks, providing education about the cycle of violence, safety planning, screening callers for shelter appropriateness and providing resources and referrals. She also assisted Clients in the Emergency Shelter by providing them with access to their medications and helping to direct them to appropriate staff as well as providing basic supportive counseling.

As a Volunteer in the Therapeutic Children's Program Perri interacted with children who were experiencing the compounding traumas of family violence, child abuse, caregiver loss and displacement. Perri used therapeutic art activities, books and characters to provide education about coping skills, social skills and safety. Perri was easily able to build rapport with children of a variety of ages and with a variety of symptomatic internalizing and externalizing behaviors.

Perri is able to manage herself in an environment that is often chaotic and stressful in nature. She comes across in her interactions with clients and staff as calm and positive. Perri has strong boundaries and is able to stay within her role as a volunteer. She exercises authentic care for clients.

Sincerely,

A handwritten signature in blue ink that reads "Joan Kaufman".

Joan Kaufman, MSW
Emergency Shelter Program Supervisor